



How to Contact Altera

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For additional information about Altera® products, consult the sources shown in [Table 1](#).

Table 1. How to Contact Altera			
Information Type	Access	USA & Canada	All Other Locations
Literature	Altera Web Access	http://www.altera.com	http://www.altera.com
	Altera Literature Services	lit_req@altera.com	lit_req@altera.com
Non-technical customer service	Telephone hotline	(800) SOS-EPLD	(408) 544-7000
	Fax	(408) 544-8186	(408) 544-7606
Technical support	Telephone hotline	(800) 800-EPLD (6:00 a.m. to 6:00 p.m. Pacific Time)	(408) 544-7000, Note (1) (7:30 a.m. to 5:30 p.m. Pacific Time)
	Fax	(408) 544-6401	(408) 544-6401, Note (1)
	Electronic mail	support@altera.com	support@altera.com
	FTP site	ftp.altera.com	ftp.altera.com
General product information	Telephone	(408) 544-7104	(408) 544-7104, Note (1)
	World-wide web	http://www.altera.com	http://www.altera.com

Note:

- (1) You can also contact your local Altera sales office or sales representative. See [Sales Offices, Distributors & Representatives](#) in this CD-ROM.